



Thermo Fires

Leadership Through Quality

Manufacturers of Quality and Bespoke Braais & Fireplaces

WARRANTY

Thermo Fires cc, manufacturers of Thermo Fireplaces and Braais, warrants the firebox of the fireplace or braai against faulty workmanship or faulty material under regular use, for 20 (twenty) years from the date of purchase.

The firebox is specifically but not exclusively guaranteed against warping under regular use. Regular use implies ALWAYS making the fire in the ember maker/coal maker of the braai or the grate of the fireplace.

This warranty does not cover the log pan, grate, ash pan, ember maker/coal maker, or any other replaceable parts of the unit.

Any fireplace or braai needs care throughout its lifetime, and regular painting and maintenance are essential to keep this warranty valid.

This warranty does not cover damage caused by rust as a result of adverse conditions, misuse, or water leakage.

This warranty does not cover damage caused at the time of installation or through incorrect installation. Please note that our braais and fireplaces must be correctly installed to allow for expansion.

A representative of Thermo Fires will inspect any defect which is covered by this warranty, and only if in his discretion, will it be considered for repairing or replacement.

Under no circumstances will Thermo Fires cc be liable for any consequential loss or damage arising out of, or in connection with, the use or operation of Thermo products.

Name: Invoice Nr:

Unit: Date of purchase:

Dealer stamp: